



June 08, 2006

RE: RFP DGS-2053 **ADDENDUM #35**

TO ALL INTERESTED BIDDERS:

This addendum makes changes or corrections to the following RFP Sections:

SECTION 1

1.6, page 13. Replaced secondary contact Ila Parisek with John Marengo.

Page 17. Corrected page number problem whereby page 17 was incorrectly reflected as page 16. This problem also affected pages 18-23, which are now correct.

SECTION 6.1

6.1.2.5, page 10. Deleted “Call Forwarding” bulleted item.

Table 6.1.2.12.a, page 43. Deleted “Per seat/per minute” in the first Feature Description.

Table 6.1.2.13.a, page 46. Deleted “and usage” from the 3rd Feature Description on this page and corrected the reference `` “6.1.2.143.b” to “6.1.2.13.b”.

Table 6.1.3.2.2.a, page 58. Added 4 features and modified the DS0 Service Tier 1 Feature and the Variable Mileage Feature; deleted last Feature, “Out of state DS0 service”.

6.1.3.2.3, page 60. Deleted 2nd bulleted item: “Inter-Lata Service...”.

Table 6.1.3.2.3.a, page 61. Added 4 features and modified the DS1 Service Tier 1 Feature; deleted last Feature, “Out of state DS1 service”. This moved Table 6.1.3.2.3.b to a new page 61-a.

Table 6.1.3.2.4.a, page 63. Added 4 features and modified the DS3 Service Tier 1 Feature; deleted last Feature, “Out of state DS3 service”.

Table 6.1.3.7.1.a, page 79. Modified “4kps” in last two Features to “4kbps”.

Table 6.1.3.7.1.b, page 80. Modified “4kps” in first Features to “4kbps”.



6.1.7.1.2, page 126. Added last bullet regarding failure to reach agreement between Customer and Contractor.

6.1.7.2, page 127. Added the phrase “as mutually agreed upon if necessary for Service(s) ordered” to 2nd and 3rd bulleted items.

6.1.7.3, page 127. Added the phrase “as mutually agreed upon if necessary for Service(s) ordered” to 1st and 2nd bulleted items.

6.1.7.4, page 129. Added the phrase “as mutually agreed upon if necessary for Service(s) ordered” to 4th, 8th, 9th, and 10th bulleted items.

6.1.8.1.8, page 137. Modified the first bulleted item to correct the reference to the Government Code Sections, and modified the second bulleted item regarding the CA Prompt Payment Act and Government Code.

6.1.12.1, page 201. Replaced the phrase “including address and contact information” with “(name and Service address)”.

SECTION 6.3

Table 6.3.14.2.7, page 145. Replaced the text under Definition “hand off (CCH) to CCH” with “handoff (“CCH”) to the remote CCH and back.”

SECTION 6.4

Table 6.4.3.2.a, page 21. Deleted the 2nd occurrence of “Bidder’s Description”.

6.4.8.1.2, page 97. Added last bullet regarding failure to reach agreement between Customer and Contractor.

6.4.8.2, page 98. Added the phrase “as mutually agreed upon if necessary for Service(s) ordered” to the 2nd and 3rd bulleted items.

6.4.8.3, page 98. Added the phrase “as mutually agreed upon if necessary for Service(s) ordered” to the 2nd bulleted item.

6.4.8.4, page 100. Added the phrase “as mutually agreed upon if necessary for Service(s) ordered” to the 6th and 7th bulleted items.



6.4.9.1.8, page 109. Modified the first bulleted item to correct the reference to the Government Code Sections, and modified the second bulleted item regarding the CA Prompt Payment Act and Government Code.

6.4.13.1, page 154. Replaced the phrase “including address and contact information” with “(name and Service address)”.

SECTION 7-A

Cost Table 6.1.3.2.1.a. Deleted “Tier 1” from line item #4.

Cost Table 6.1.3.2.2.a. Replaced line items 1-4 with line items 1-8, causing a renumbering of all subsequent line items in tables a and b.

Cost Table 6.1.3.2.2.b. Replaced unit of measure “Circuit” with “Channel Term” in new line item 12.

Cost Table 6.1.3.2.3.a. Replaced line items 1-4 with line items 1-7, causing a renumbering of all subsequent line items in tables a and b.

Cost Table 6.1.3.2.4.a. Replaced line items 1-5 with line items 1-8, causing a renumbering of all subsequent line items in tables a and b.

Cost Table 6.1.3.2.4.b. Replaced unit of measure “Circuit” with “Channel Term” in new line item 11.

Cost Table 6.1.3.3.a. Deleted Line item #29&30, causing a renumbering of all subsequent line items.

Cost Table 6.1.3.4.a. Corrected the spelling the word “Quality” in Line item #3.

Cost Table 6.1.3.4.b. Corrected the spelling the word “Quality” in Line item #9.

Cost Table 6.1.3.7.1.a. Changed the reference “kps” in line items 3&4 to “kbps”.

Cost Table 6.1.3.7.1.b. Changed the reference “kps” in line item 9 to “kbps”.



SECTION 7-B

Cost Table 6.2.11. Deleted Line Items 2-4, concerning Collect Calls, Third Party Billed, and Directory Assistance. This caused a renumbering of all subsequent Line Items.

SECTION 9

TOC, page i. Corrected TOC to accommodate below change.

Table 9.5.3-D, Page 65. Corrected page number to page 11, which adjusted all subsequent page numbers.

GENERAL NOTE

All of the references above are summaries. Please read the entire text of each change. Changes are indicated by a horizontal or vertical line in the right margin of each page. A horizontal line indicates that text has been removed. A vertical line means text has been added or text has been changed. Please replace the RFP pages with the pages included in this addendum.

Please send any questions to me via e-mail.

Sincerely,

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Section 1

1.6 PROCUREMENT OFFICIAL

The Procurement Official and the respective addresses for delivering or mailing proposals, questions or copies of protests are:

**Express mail/courier service delivery, e.g.,
Federal Express or UPS, or hand delivery**

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1.7 KEY ACTION DATES

The RFP and the key action dates are posted on the web at
<http://www.ons.dts.ca.gov/calnetIIhomepage.asp>.

Below is a table listing the important “key” action items with dates and times that the State will follow while conducting this RFP process. Bidders must adhere to the dates and times when completing specified tasks that are listed in the table. If the State finds it necessary to change any of these dates up to and including the date for Submission of Final Proposals, it will be accomplished via an addendum to this RFP.

PLEASE NOTE, HOWEVER, THAT ALL DATES AFTER THE FINAL PROPOSAL SUBMISSION DEADLINE ARE APPROXIMATE AND MAY BE ADJUSTED AS CONDITIONS INDICATE, WITHOUT ADDENDUM TO THIS RFP.

release of Addendum 12 are required to submit Financial Statements. Financial Statements shall be submitted separately for each Module bid. See Exhibit 1-C, STATEMENT OF EXPERIENCE AND FINANCIAL CONDITION, which may be used for this purpose. These statements may include, but are not limited to:

1. Financial Statement or Annual Report or Form 10K for the last two (2) years;
2. Statement of income and related earnings;
3. Statement of Changes in financial position;
4. Letter from the Bidder's banking institution;
5. Statement from certified public accounting firm.

If information submitted by the Bidder, or available from other sources is insufficient to satisfy the State as to the Bidder's financial responsibility, the State may request additional information from other sources or reject the bid as unsatisfactory to reliably establish contractor responsibility. The State's determination of the Bidder's responsibility, for the purposes of this RFP, shall be final.

NOTE: Any of the submitted financial information identified by the Bidder as confidential, shall be treated as such by the State and returned upon request after the Bidder's responsibility has been determined.

1.11 AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

POLICY OF NONDISCRIMINATION ON THE BASIS OF DISABILITY

To meet and carry out compliance with the nondiscrimination requirements of Title II of the Americans with Disabilities Act (ADA), it is the policy of the Procurement Division (within the State Department of General Services) to make every effort to ensure that its programs, activities, employment opportunities, and services are available to all persons, including persons with disabilities.

For persons with a disability needing reasonable accommodation to participate in the Procurement process, or for persons having questions regarding reasonable accommodation for the Procurement process, please contact the Procurement Division at (916) 375-4400 (main office); the Procurement Division TTY/TDD (telephone device for the deaf) and California Relay Service numbers are listed below. You may also contact directly the Procurement Division contact person that is handling this procurement.

Section 6.1

The Contractor may offer the Business Access Line features detailed in Table 6.1.2.4.b

Table 6.1.2.4.b – Business Access Lines and Features (D)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/ Location
Bidders are to list all the feature packages available for Business Access Line services:			
		N/A	
Bidder's Description:			
Bidder's Description:			
Bidder's Description:			
Additional unsolicited features offered by the Bidder:			
Bidder's Description:			

6.1.2.5 Central Office Exchange Basic Services (M-O)

The Contractor shall provide central office exchange based single line services and features available as described in this section (or the functional equivalent through another technology). The Contractor provided services shall include the following features:

- **Call Hold** - Allows End-User to put the first party on hold and call a second party
- **Call Transfer** - Allows the End-User to transfer a call to another party
- **Intercom** - Enables station End-User to establish a talking path to another station of an intercom group
- **Intercom Transfer** - Allows the transferring party to talk privately with the destination before transferring the call or establishing a three-way conference
- **Three Way Calling** - Allows three parties to conference together on the same call

The Contractor shall offer the Computer Telephone Integration services and features detailed in Table 6.1.2.12.a.

Table 6.1.2.12.a –Computer Telephone Integration (CTI) (M-O)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/ Location
CTI with Basic Standard Features	CTI functionality as described above.		
Bidder's Description:			
Voice Processing Integration	Provides messaging to support interaction with voice response units and IVRs		
Bidder's Description:			

The Contractor may offer the Computer Telephone Integration services and features detailed in Table 6.1.2.12.b.

Table 6.1.2.12.b –Computer Telephone Integration (CTI) (D)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/Location
Additional unsolicited features offered by the Bidder:			
		N/A	
Bidder's Description:			

6.1.2.13 Voice Mail Services (M-O)

The Contractor shall provide Voice Mail services on a statewide basis to all End-Users. The Voice Mail Services will include the capability for End-Users to have callers leave a message to be retrieved at a later time. The service shall offer a variety of message length capabilities, greeting and delivery options, broadcast messaging, ability to revert to an attendant and out calling for paging.

The minimum feature Requirements of the Voice Mail Services (or Equivalent) are as follows (M-O):

- Minimum message length will be at least 2 minutes each. List any additional "Message Length Capacity" options on Table 6.1.2.13.b below

Feature	Feature Description	Meets or Exceeds? Y/N	Document/ Location
Bidder's Description:			
Extension Mailboxes	Allows multiple mailboxes on the same telephone line. Includes port fees		
Bidder's Description:			
Additional Hourly Storage	Additional storage available when number of messages, or length of messages saved exceeds the standard classes of service		
Bidder's Description:			
Voice Mail Reports	Standard voice mail reports at the "billing telephone number" level shall be provided monthly to each Customer and shall include inventory. Bidder's custom report options shall be listed in Table 6.1.2.13.b below		
Bidder's Description:			

The Contractor may offer the voice mail services and features detailed in Table 6.1.2.13.b.

Table 6.1.2.13.b – Voice Mail Services and Features (D)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/Location
Additional unsolicited features offered by the Bidder:			
		N/A	
Bidder's Description:			

The Contractor shall offer the DSO service and features detailed in Table 6.1.3.2.2.a.

Table 6.1.3.2.2.a Data Transmission Service – Carrier DS0 Service and Features (M-O)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/ Location
DS0 Service Tier 1 Intra Lata	Carrier DS0 service as described above Channel Termination (1 end point)		
Bidder's Description:			
DS0 Service Tier 1 Inter Lata	Carrier DS0 service as described above Channel Termination (1 end point)		
Bidder's Description:			
DS0 Service Tier 1 Inter State	Carrier DS0 service as described above Channel Termination (1 end point)		
Bidder's Description:			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Intra State	Variable mileage for dedicated transport (excludes Frame Relay and ATM)		
Bidder's Description:			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Inter Lata	Variable mileage for dedicated transport (excludes Frame Relay and ATM)		
Bidder's Description:			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Inter State	Variable mileage for dedicated transport (excludes Frame Relay and ATM)		
Bidder's Description:			
Central Office Bridging	Connects three or more Customer designated premises for simultaneous communications on one circuit		
Bidder's Description:			
Customer Network Reconfiguration	Allows Customer changes to connections of individual circuit segments at DCS node, either proactively or within minutes of a trouble detection		
Bidder's Description:			

- **Extended Super Frame** - Framing format that allows the additional bits to be added less frequently or added at longer intervals. Bits that are gained by doing this are then used to perform other functions
- **Packet Delivery** – The monthly average packet delivery shall be greater than 99.9 percent on a monthly average throughput for each circuit. The monthly average percentage shall be derived from the total number of packets/cells/frames output at the network egress port divided by the total number of packets/cells/frames input at the ingress port within the subscribed rate, multiplied by 100

DS1 service shall be in accordance with the North American T-carrier and applicable ANSI and ITU Standards.

At a minimum, service availability shall be statewide.

Bidder understands the Requirement and shall meet or exceed it? Yes _____ No _____

Reference: document _____

location _____ page _____ paragraph _____

Description:

The Contractor shall offer the DS1 service and features detailed in Table 6.1.3.2.3.a

Table 6.1.3.2.3.a Data Transmission Service–Carrier DS1 Service and Features (M-O)

Feature Name	Feature Description	Meets or Exceeds? N/A	Document/ Location
DS1 Service Tier 1 Intra Lata	Carrier DS1 service as described above Channel Termination (1 end point)		
Bidder's Description			
DS1 Service Tier 1 Inter Lata	Carrier DS1 service as described above Channel Termination (1 end point)		
Bidder's Description			
DS1 Service Tier 1 Inter State	Carrier DS1 service as described above Channel Termination (1 end point)		
Bidder's Description			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Intra Lata	Variable mileage for dedicated transport services (excludes Frame Relay and ATM)		
Bidder's Description			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Inter Lata	Variable mileage for dedicated transport services (excludes Frame Relay and ATM)		
Bidder's Description			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Inter State	Variable mileage for dedicated transport services (excludes Frame Relay and ATM)		
Bidder's Description			
Customer Network Reconfiguration	Allows Customer changes to connections of individual circuit segments at DCS node, either proactively or within minutes of a trouble detection		
Bidder's Description:			

The Contractor may offer the DS1 service and features detailed in Table 6.1.3.2.3.b.

Table 6.1.3.2.3.b Data Transmission Service – Carrier DS1 Service and Features (D)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/Location
DS1 Tier 2 Service	Bidders shall describe installation interval commitment and expedite criteria		
Bidder's Description:			
Expedite Option	Bidders shall describe installation interval commitment and expedite criteria		
Bidder's Description:			
Additional unsolicited features offered by the Bidder:			
		N/A	
Bidder's Description:			

The Contractor shall offer the DS3 service and features detailed in Table 6.1.3.2.4.a

Table 6.1.3.2.4.a Data Transmission Service – Carrier DS3 Service and Features (M-O)

Feature Name	Feature Description	Meets or Exceeds Y/N	Document/ Location
DS3 Service Tier 1 Intra Lata	Carrier DS3 service as described above Channel Termination (1 end point)		
Bidder's Description:			
DS3 Service Tier 1 Inter Lata	Carrier DS3 service as described above Channel Termination (1 end point)		
Bidder's Description:			
DS3 Service Tier 1 Inter State	Carrier DS3 service as described above Channel Termination (1 end point)		
Bidder's Description:			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Intra Lata	Variable mileage for dedicated transport services (excludes Frame Relay and ATM)		
Bidder's Description:			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Inter Lata	Variable mileage for dedicated transport services (excludes Frame Relay and ATM)		
Bidder's Description:			
Variable Mileage for Dedicated Transport Services (excludes Frame Relay and ATM) Inter State	Variable mileage for dedicated transport services (excludes Frame Relay and ATM)		
Bidder's Description:			
Customer Network Reconfiguration	Allows Customer changes to connections of individual circuit segments at DCS node, either proactively or within minutes of a trouble detection		
Bidder's Description:			
Central Office Multiplexing with Reconfiguration	An arrangement that converts a 44.736 Mbps channel to 28 DS1 channels using time division multiplexing		
Bidder's Description:			

The Contractor shall offer the Frame Relay service and features detailed in Table 6.1.3.7.1.a

Table 6.1.3.7.1.a Frame Relay Features (M-O)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/ Location
Frame Relay DS0 Class of Service Port Termination	DS0 class of service UNI port at 56 Kbps (includes one PVC with two data link connection identifiers (DLCIs))		
Bidder's Description:			
Frame Relay DS1 Class of Service Port Termination	DS1 class of service class of service UNI port at 1.536MKbps (includes one PVC with two data link connection identifiers (DLCIs))		
Bidder's Description:			
Frame Relay DS3 Class of Service Port Termination	DS3 class of service UNI port at 44.21 Mbps (includes one PVC with two data link connection identifiers (DLCIs))		
Bidder's Description:			
Frame Relay Data Link Connection (each additional)	DLCI, additional frame address		
Bidder's Description:			
Fixed Inter-LATA Frame Relay Committed Information Rate (CIR, 4kbps unit)	Inter-LATA Frame Relay CIR to be priced in 4kbps increments, beginning with 0kps		
Bidder's Description:			
Fixed Interstate Frame Relay Committed Information Rate (CIR, 4kbps unit)	Interstate Frame Relay CIR to be priced in 4kbps increments, beginning with 0kps. Interstate pricing will include the inter-LATA CIR charges		
Bidder's Description:			

The Contractor may offer the Frame Relay service and features detailed in Table 6.1.3.7.1.b

Table 6.1.3.7.1.b Frame Relay Features (D)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/Location
Usage CIR	Usage charges associated with each 4Kbps unit used for Frame Relay service		
Bidder's Description:			
Zero CIR	Fixed charge associated with PVCs provisioned with no committed information rate		
Bidder's Description:			
Expedite Option	Bidders are to describe installation interval commitment and expedite criteria		
Bidder's Description:			
Additional unsolicited features offered by the Bidder:			
		N/A	
Bidder's Description:			

6.1.3.7.2 Asynchronous Transfer Mode Data Services (M-O)

The Contractor shall provide and support Asynchronous Transfer Mode (ATM). End-Users shall access the service via a digital connection, or local loop, to an ATM port. Local loop connections used to deliver ATM are listed in Section 6.1.3.2. ATM pricing in this Section 6.1.3.7.2 shall not include the cost of the local loop circuit. Additionally, local loop circuits that are used for ATM services shall not be subject to mileage charges.

ATM Service shall include, at no additional cost:

- Initial Virtual Channel Connection (VCC) – the connection between the points where the ATM service End-Users access the ATM layer
- Initial Virtual Path Connection (VPC) - Contains virtual circuits that are to be switched together to a common destination such as an Inter-exchange Carrier

bills to ensure accuracy based on the terms and conditions of the Contract and to ensure cost effectiveness of service selection for Agency application

6.1.7.1.2 Contractor's General Responsibilities (M)

As associated with the services to be provided, Contractor will, at a minimum and at no cost to the State:

- Provide staff to perform as the principal business and technical resource for information on pricing, features, and feature interactions/restrictions. This staff shall be available on demand by telephone and to participate in meetings to answer questions about contracted services. Contractor will ensure that Contractor's staff, including subcontractors and Affiliates, are trained on Contract services and are knowledgeable on Contract terms and conditions
- Provide Documentation/reports in a timely manner as requested on pricing, features, feature interactions/restrictions and other information related to management of the Contract
- Use the State database of Agency designated Agency Telecommunications Representatives (ATRs) to determine their fiscal authority to order service
- Provide sufficient staff and resources throughout the Term of the Contract consistent with the terms and conditions
- Where specific Requirements in Sections 6.1.7.2, 6.1.7.3 and 6.1.7.4 call for mutual agreement between the Customer and Contractor and agreement is not reached, the Contractor shall contact DTS/STND for final decision

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

6.1.7.2 Planning (M)

Contractor shall, at a minimum and at no cost to the State:

- Perform overall planning coordination activities related to service implementation
- Provide End-User station reviews to optimize the structure and implementation planning detail for selected Contract services as mutually agreed upon if necessary for Service(s) ordered
- Provide, and update as necessary, a project plan detailing all resources (cost, staff, etc.), scope (tasks), and scheduling (with constraints) necessary to implement service as mutually agreed upon if necessary for Service(s) ordered
- Provide information to the Agency regarding proprietary Equipment that must be purchased separately

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

6.1.7.3 Design (M)

Contractor shall, at a minimum and at no cost to the State:

- Collect information and conduct End-User station reviews and complete associated service request documents as mutually agreed upon if necessary for Service(s) ordered
- Provide design recommendations and critical feature interactions with Documentation to the Agency for review as mutually agreed upon if necessary for Service(s) ordered
- Analyze Agency service requests and determine Facility Requirements
- Determine network interconnection Requirements of service requests

- Provide status information to Customers on the progress of service requests initiated by the Customer
- Provide DTS/ONS with service implementation management reports that include, at a minimum, a listing of requests and the implementation interval for each request as described in Section 6.1.11.3.4
- Define the necessary interface Requirements for existing End-User CPE to connect to the Contractor-provided services
- Perform a site inspection of Customer location prior to implementation of service to ensure there is an adequate environment for the new service as mutually agreed upon if necessary for Service(s) ordered
- Coordinate the service installation with the Customer contact as identified by the Agency ATR. This includes scheduling, hosting, coordinating, and documenting minutes of coordination meetings as appropriate
- Develop engineering design standards for Contractor use of existing State assets where applicable
- Develop comprehensive implementation plans and schedules that minimize disruption of the current Customer's telecommunications system
- Prepare site preparation plans that specify Requirements for space, power, air conditioning, humidity control, floor loading, dimensions, Equipment, and any other special Requirements necessary for the provision of service in a Customer location as mutually agreed upon if necessary for Service(s) ordered
- Prepare service acceptance plans that specify Requirements for functional testing, load testing, and cutover testing of Contractor provided services as mutually agreed upon if necessary for Service(s) ordered
- Prepare or obtain floor plans showing jack locations and jack numbers (if available) and identify the "Primary Directory Number" next to the appropriate jack location on the floor plans) as mutually agreed upon if necessary for Service(s) ordered
- Provide DTS/ONS staff web access for service activity

Bidder understands the Requirement and shall meet or exceed it? Yes _____ No _____

Reference: document _____

location _____ page _____ paragraph _____

Description:

- Provide cross-reference detail (when applicable)
- Contract Number

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

6.1.8.1.8 General Invoice System Requirements (M)

Contractor shall generate invoices that are accurate and verifiable to DTS/ONS's satisfaction based on contracted rates, including administrative fees, service taxes, fees, surcharges, and surcredits, and produce the required DTS/ONS management reports. Contractor may be required to demonstrate this ability during the Demonstration phase of this RFP and in accordance with Section 10. In addition:

- The amount of the late payment charge shall be as set forth in the Government Code Sections 927.6 & 927.7. Any late payment charge shall be identified in the next month's invoice and shall be included in the next applicable payment by the State or any authorized End-User
- Late Payment Fees shall not be assessed less than the timeframes set forth by law in the California Prompt Payment Act, Government Code Sections 927 et seq. DTS/STND will work with the Awarded Bidder and State Controllers Office to develop a process to validate late payment fees. The Awarded Bidder will be responsible for providing proof that a late payment fee is valid
- Should the State or any authorized End-User dispute, in good faith, any portion of the amount due, the State or any authorized End-User shall notify the Contractor in writing of the nature and basis of the dispute as soon as possible. In the event the dispute is not resolved prior to the due date, the State or any authorized End-User may deduct the disputed amount from the amount due. No late payment charges shall apply to the disputed amount. The parties agree to use their best efforts to resolve disputes in a timely manner

6.1.12.1 Fiscal Management Database(s) (M)

The Contractor shall provide and maintain databases which DTS/ONS may query and download information via the Contractor's private web site. The most recent data will be maintained and available on the web site for six months. This Requirement is in addition to the records retention Requirements in Appendix B. This system(s) will store the following information:

1. CALNET II, Module 1 product/service installation or termination.
2. Trouble Tickets that trigger a refund, remedy or adjustment.
3. Monthly billing associated with CALNET II Customers.
4. Monthly totals for all product/services quantities and charges (with Administration Fee separated from the base charge).
5. CALNET II, Module 1 Customer's information (name and Service address).
6. DVBE monthly expenditures.
7. A-Z circuit inventory.
8. Inventory (monthly) for all product/services purchased under the CALNET II, Module 1 Contract.

The Contractor shall describe in detail a plan that identifies how information will be gathered and populated in the database on an initial and continuous basis.

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference:_____document_____

location_____page_____paragraph_____

Description:

Section 6.3

6.3.14.2.7 Round Trip Transmission Delay (M)

Services	Round Trip Transmission Delay
IP Transport for Converged Services	<p>Definition</p> <p>Average round trip transfer delay measured from Contractor's to Customer Handoff ("CCH") to the remote CCH and back.</p> <p>Measurement Process</p> <p>End-User/Customer is responsible for opening a trouble ticket with the Contractor Customer Service Center (helpdesk) when the data transfer delay is below the committed level. DTS/ONS shall determine the sample interval, provided that a minimum of 100 pings or more shall constitute test. The problem requires timely verification, consistent with industry Standards (e.g., a protocol analyzer), by the Contractor. Trouble shall be tracked as a Quality of Service (QoS) problem using a special disposition code on the trouble ticket. QoS tickets shall not count in availability or Time to Repair measurements unless and until the End-User reports service as unusable for its intended uses.</p> <p>(7x24)</p> <p>Objectives</p> <p>IP Transport for Converged Services:</p> <p>56Kbps – 1.536Mbps</p> <p>64 byte ping: <120ms</p> <p>1000 byte ping: <400ms</p> <p>1.792Mbps – 40Mbps</p> <p>64 byte ping: <60ms</p> <p>1000 byte ping: <120ms</p> <p>40Mbps and above</p> <p>64 byte ping: <65 ms</p> <p>1000 byte ping: <110 ms</p> <p>Immediate Rights and Remedies</p> <p>15 percent of TMRC per occurrence for the reported service.</p> <p>Next consecutive month to fail to meet the SLA objectives shall result in a 25 percent rebate of TMRC.</p> <p>Each additional consecutive month to fail to meet the SLA objective shall result in a 50 percent rebate of the TMRC.</p> <p>End-User Escalation Process</p>

Section 6.4

Contractor may offer the BFWA data channel enhanced line rate service and features detailed in Table 6.4.3.2.b.

Table 6.4.3.2.b BFWA Data Channel Enhanced Line Rate Service and Features (D)

Feature Name	Feature Description	Meets or Exceeds? Y/N	Document/Location
Expedite Option	Bidders shall describe installation interval commitment and expedite criteria.		
Bidder's Description:			
Portability Option	BFWA solution as a service at 200Kbps as described above with the ability to easily deploy in a temporary non fixed environment.		
Bidder's Description:			
Additional unsolicited features offered by the Bidder:			
Bidder's Description:			

6.4.3.2.1. BFWA Data Channel Enhanced Line Rate Additional Specific Listed Geographic Locations/Availability (D)

The State seeks, and the Bidder may provide, BFWA service to specific locations identified in the Geographic lists of sites in Table 9.5.3-E2 upon RFP submittal. Bidders shall receive additional evaluation points for locations where services are established and fully operational at time of Bid submission (refer to section 9 Evaluation, Table 9.5.3-E).

The service must be compliant with every technical requirement of the RFP in order to qualify for each location identified. Bidders should not identify/commit to any site that is not 100% compliant with the requirements of this RFP. Additionally, any deviation of the technical requirements in any other subsection of section 6 will negate the award of all points contained in this table.

Bidders will be awarded zero points for no service and the weighted point assignment multiplied by 1/10th of a point for a commitment to provide service at each location listed (refer to Section 9.5.3 for weighting. In order for a Bidder to qualify for additional points they must provide a price for each committed location in Section 7 (excludes the required locations described in Section 6.4.3.1 above).

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

6.4.8.1.2 Contractor's General Responsibilities (M)

As associated with the services to be provided, Contractor will, at a minimum and at no cost to the State:

- Provide staff to perform as the principal business and technical resource for information on pricing, features, and feature interactions/restrictions. This staff shall be available on demand by telephone and to participate in meetings to answer questions about contracted services. Contractor will ensure that Contractor's staff, including subcontractors and Affiliates, are trained on Contract services and are knowledgeable on Contract terms and conditions
- Provide Documentation/reports in a timely manner as requested on pricing, features, feature interactions/restrictions and other information related to management of the Contract
- Use the State database of Agency designated Agency Telecommunications Representatives (ATRs) to determine their fiscal authority to order service
- Provide sufficient staff and resources throughout the Term of the Contract consistent with the terms and conditions thereof
- Where specific Requirements in Sections 6.4.8.2, 6.4.8.3 and 6.4.8.4 calls for mutual agreement between the Customer and Contractor and agreement is not reached, the Contractor shall contact DTS/STND for final decision

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

6.4.8.2 Planning (M)

Contractor shall, at a minimum and at no cost to the State:

- Perform overall planning coordination activities related to service implementation
- Provide End-User service assessments to optimize the structure and implementation planning detail for selected Contract services as mutually agreed upon if necessary for Service(s) ordered
- Provide, and update as necessary, a project plan detailing all resources (cost, staff, etc.), scope (tasks), and scheduling (with constraints) necessary to implement service as mutually agreed upon if necessary for Service(s) ordered
- Provide information to the Agency regarding proprietary Equipment that must be purchased separately

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

6.4.8.3 Design (M)

Contractor shall, at a minimum and at no cost to the State:

- Collect information and conduct End-User service assessments and complete associated service request documents
- Provide design recommendations and critical feature interactions with Documentation to the Agency for review as mutually agreed upon if necessary for Service(s) ordered
- Analyze Agency service requests and determine facility Requirements
- Determine network interconnection Requirements of service requests
- Determine the required functions to perform transmission, distribution, and switching applications

- Provide status information to Customers on the progress of service requests initiated by the Customer
- Provide DTS/ONS with service implementation management reports that include, at a minimum, a listing of requests and the implementation interval for each request as described in Section 6.4.12.3
- Define the necessary interface Requirements for existing End-User CPE to connect to the Contractor-provided services
- Coordinate the service installation with the Customer contact as identified by the Agency ATR. This includes scheduling, hosting, coordinating, and documenting minutes of coordination meetings as appropriate
- Develop comprehensive Implementation Plans and schedules that minimize disruption of the current Customer's telecommunications system
- Prepare service acceptance plans that specify Requirements for functional testing, load testing, and cut-over testing of Contractor provided services as mutually agreed upon if necessary for Service(s) ordered
- Prepare floor plans showing jack locations and jack numbers and identify the "Unique Service Identifier" next to the appropriate jack location on the floor plans as mutually agreed upon if necessary for Service(s) ordered
- Provide DTS/ONS staff web access for service activity monitoring

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

- The amount of the late payment charge shall be as set forth in the Government Code Sections 927.6 & 927.7. Any late payment charge shall be identified in the next month's invoice and shall be included in the next applicable payment by the State or any authorized End-User
- Late Payment Fees shall not be assessed less than the timeframes set forth by law in the California Prompt Payment Act, Government Code Sections 927 et seq. DTS/STND will work with the Awarded Bidder and State Controllers Office to develop a process to validate late payment fees. The Awarded Bidder will be responsible for providing proof that a late payment fee is valid
- Should the State or any authorized End-User dispute, in good faith, any portion of the amount due, the State or any authorized End-User shall notify the Contractor in writing of the nature and basis of the dispute as soon as possible. In the event the dispute is not resolved prior to the due date, the State or any authorized End-User may deduct the disputed amount from the amount due. No late payment charges shall apply to the disputed amount. The parties agree to use their best efforts to resolve disputes in a timely manner
- The State shall not be subject to monthly minimum usage charges for any contracted service, unless specifically approved by DTS/ONS
- Charges for a fraction of a calendar month shall be computed at the rate of 1/30 of the applicable total monthly charge, for each day the service was provided
- Agencies will have the option to choose their invoice media type free of charge. If more than one media type is chosen a charge may be applied for the additional copies of the invoices. If the Customer chooses the CD or web based posting to be their media type, the Contractor must issue a paper remittance slip free of charge so Agencies may submit it to the State Controller's Office along with their payment. The Contractor's subcontractors are required to provide web and CD based options
- The State shall only be subject to those service taxes, fees, surcharges, and surcredits approved in accordance with Appendix B, Model Contract language, Section 60. Approved taxes and surcharges will be individually listed and displayed on invoices from the Contractor and subcontractors
- Non-contracted services on the Customer invoice will be identified by unique identifiers or other methodology agreed to by DTS/ONS

and 6.4.13.2.3 (DTS/ONS Detail of Services Billed Report by Agency) along with the remittance of monthly administrative fee revenues will result in a late payment fee to DTS/ONS as described in Section 6.4.12 (Service Level Agreements).

Bidder understands the Requirement and shall meet or exceed it? Yes_____ No_____

Reference: document_____

location_____ page_____ paragraph_____

Description:

6.4.13.1 Fiscal Management Database(s) (M)

The Contractor shall provide and maintain databases which DTS/ONS may query and download information via the Contractor's private web site. The most recent data will be maintained and available on the web site for six months. This Requirement is in addition to the records retention Requirements in Appendix B. This system(s) will store the following information:

1. CALNET II, Module 4 product/service installation or termination
2. Trouble Tickets that trigger a refund, remedy or adjustment
3. Monthly billing associated with CALNET II Customers
4. Monthly totals for all product/services quantities and charges (with Administration Fee separated from the base charge)
5. CALNET II, Module 4 Customer information (name and Service address)
6. DVBE monthly expenditures
7. Data channel or service inventory
8. Inventory (monthly) for all product/services purchased under the CALNET II, Module 4 Contract

The Contractor shall describe in detail a plan that identifies how information will be gathered and populated in the database on an initial and continuous basis.

Section 7-A

Cost Table 6.1.3.2.1 Data Transmission Service - Analog Service and Features

6.1.3.2.1.a, Data Transmission Service - Analog Service and Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Channel Termination Data Transport Service – 2 wire			3	\$ -		Circuit/mo	315	\$ -	N/A	N/A	N/A	\$ -
2	Channel Termination Data Transport Service – 4 wire			30	\$ -		Circuit/mo	3,000	\$ -	N/A	N/A	N/A	\$ -
3	Passive Data Bridging			3	\$ -		Circuit/mo	350	\$ -	N/A	N/A	N/A	\$ -
4	Variable Mileage Data Transport Service		N/A	N/A	N/A		per mile	25,000	\$ -	N/A	N/A	N/A	\$ -
5	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
6	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.2.1.b, Data Transmission Service - Analog Service and Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
7	Expedite Option			N/A	N/A	N/A	occurrence	N/A	N/A	N/A	N/A	N/A	N/A
8				N/A	N/A			N/A	N/A		N/A	N/A	N/A
9				N/A	N/A			N/A	N/A		N/A	N/A	N/A
10				N/A	N/A			N/A	N/A		N/A	N/A	N/A
11	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
12	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.1.3.2.2 Data Transmission Service - Carrier DS0 Service and Features

6.1.3.2.2.a, Data Transmission Service - Carrier DS0 Service and Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	DS0 Service Tier 1 Intra Lata			92	\$ -		Channel Term	5,550	\$ -	N/A	N/A	N/A	\$ -
2	DS0 Service Tier 1 Inter Lata			10	\$ -		Channel Term	300	\$ -	N/A	N/A	N/A	\$ -
3	DS0 Service Tier 1 Inter State			3	\$ -		Channel Term	150	\$ -	N/A	N/A	N/A	\$ -
4	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Intra Lata		N/A	N/A	N/A		per mile	15,000	\$ -	N/A	N/A	N/A	\$ -
5	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Inter Lata		N/A	N/A	N/A		per mile	15,000	\$ -	N/A	N/A	N/A	\$ -
6	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Inter State		N/A	N/A	N/A		per mile	15,000	\$ -	N/A	N/A	N/A	\$ -
7	Central Office Bridging			11	\$ -		port	350	\$ -	N/A	N/A	N/A	\$ -
8	Customer Network Reconfiguration		N/A	N/A	N/A		Monthly	15	\$ -	N/A	N/A	N/A	\$ -
10	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
11	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.2.2.b, Data Transmission Service - Carrier DS0 Service and Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
12	DS0 Tier 2			45	\$ -		Channel Term	1,200	\$ -	N/A	N/A	N/A	\$ -
13	Expedite Option			15	\$ -	N/A	occurrence	N/A	N/A	N/A	N/A	N/A	\$ -
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
19	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.1.3.2.3 Data Transmission Service - Carrier DS1 Service and Features

6.1.3.2.3.a, Data Transmission Service - Carrier DS1 Service and Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	DS1 Service Tier 1 Intra Lata			207	\$ -		Channel Term	14,800	\$ -	N/A	N/A	N/A	\$ -
2	DS1 Service Tier 1 Inter Lata			11	\$ -		Channel Term	800	\$ -	N/A	N/A	N/A	\$ -
3	DS1 Service Tier 1 Inter State			4	\$ -		Channel Term	400	\$ -	N/A	N/A	N/A	\$ -
4	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Intra Lata		N/A	N/A	N/A		per mile	45,000	\$ -	N/A	N/A	N/A	\$ -
5	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Inter Lata		N/A	N/A	N/A		per mile	40,000	\$ -	N/A	N/A	N/A	\$ -
6	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Inter State		N/A	N/A	N/A		per mile	40,000	\$ -	N/A	N/A	N/A	\$ -
7	Customer Network Reconfiguration		N/A	N/A	N/A		Monthly	15	\$ -	N/A	N/A	N/A	\$ -
8	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
9	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.2.3.b, Data Transmission Service - Carrier DS1 Service and Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
10	DS1 Tier 2			75	\$ -		Channel Termination	5,000	\$ -	N/A	N/A	N/A	\$ -
11	Expedite Option			50	\$ -	N/A	Circuit	N/A	N/A	N/A	N/A	N/A	\$ -
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
18	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.2.4.a, Data Transmission Service – Carrier DS3 Service and Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	DS3 Service Tier 1 Intra Lata			4	\$ -		Channel Term	368	\$ -	N/A	N/A	N/A	\$ -
2	DS3 Service Tier 1 Inter Lata			2	\$ -		Channel Term	24	\$ -	N/A	N/A	N/A	
3	DS3 Service Tier 1 Inter State			1	\$ -		Channel Term	8	\$ -	N/A	N/A	N/A	
4	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Intra Lata		N/A	N/A	N/A		per mile	1,104	\$ -	N/A	N/A	N/A	
5	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Inter Lata		N/A	N/A	N/A		per mile	1,200	\$ -	N/A	N/A	N/A	
6	Variable Mileage for Dedicated Transport Services (Excludes Frame Relay and ATM) Inter State		N/A	N/A	N/A		per mile	800	\$ -	N/A	N/A	N/A	
7	Customer Network Reconfiguration		N/A	N/A	N/A		Monthly	5	\$ -	N/A	N/A	N/A	\$ -
8	Central Office Multiplexing with Reconfiguration		N/A	N/A	N/A		Monthly	35	\$ -		7	\$ -	\$ -
9	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
10	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.2.4.b, Data Transmission Service – Carrier DS3 Service and Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
11	DS3 Service Tier 2			N/A	N/A		Channel Term	N/A	N/A	N/A	N/A	N/A	N/A
12	Expedite			N/A	N/A	N/A	occurrence	N/A	N/A	N/A	N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
19	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.1.3.3, SONET Service

6.1.3.3.a, SONET Service (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	SONET Dedicated Ring Local Loop Service (OC3) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
2	SONET Dedicated Ring Local Loop Service (OC3) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
3	SONET Dedicated Ring Local Loop Service (OC12) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
4	SONET Dedicated Ring Local Loop Service (OC12) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
5	SONET Dedicated Ring Local Loop Service (OC48) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
6	SONET Dedicated Ring Local Loop Service (OC48) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
7	SONET Dedicated Ring Local Loop Service (OC192) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
8	SONET Dedicated Ring Local Loop Service (OC192) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
9	SONET Dedicated Point to Point Local Loop Service (OC3) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
10	SONET Dedicated Point to Point Local Loop Service (OC3) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
11	SONET Dedicated Point to Point Local Loop Service (OC12) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
12	SONET Dedicated Point to Point Local Loop Service (OC12) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
13	SONET Dedicated Point to Point Local Loop Service (OC48) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
14	SONET Dedicated Point to Point Local Loop Service (OC48) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
15	SONET Dedicated Point to Point Local Loop Service (OC192) Tier 1		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
16	SONET Dedicated Point to Point Local Loop Service (OC192) Tier 2		N/A	ICB	N/A	N/A	Per loop	ICB	N/A	N/A	N/A	N/A	N/A
17	Central Office Access Ports (OC3) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
18	Central Office Access Ports (OC3) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
19	Central Office Access Ports (OC12) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
20	Central Office Access Ports (OC12) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
21	Central Office Access Ports (OC48) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
22	Central Office Access Ports (OC48) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
23	Central Office Access Ports (OC192) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
24	Central Office Access Ports (OC192) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
25	Premise Access Ports (T1) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
26	Premise Access Ports (T1) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
27	Premise Access Ports 45 Mbps (DS3) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
28	Premise Access Ports (DS3) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
29	Premise Access Ports (OC3) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
30	Premise Access Ports (OC3) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
31	Premise Access Ports (OC12) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
32	Premise Access Ports (OC12) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
33	Premise Access Ports (OC48) Tier 1			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
34	Premise Access Ports (OC48) Tier 2			N/A	N/A		per port	N/A	N/A	N/A	N/A	N/A	N/A
35	Mileage Dedicated Ring Service OC3 per mile over 10 miles Tier 1		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
36	Mileage Dedicated Ring Service OC3 Tier 2		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
37	Mileage Dedicated Ring Service OC12 per mile over 10 miles Tier 1		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
38	Mileage Dedicated Ring Service OC12 Tier 2		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
39	Mileage Dedicated Ring Service OC48 per mile over 10 miles Tier 1		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
40	Mileage Dedicated Ring Service OC48 Tier 2		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
41	Mileage Dedicated Ring Service OC192 per mile over 10 miles Tier 1		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
42	Mileage Dedicated Ring Service OC192 Tier 2		N/A	N/A	N/A		per mile	N/A	N/A	N/A	N/A	N/A	N/A
43				N/A	N/A			N/A	N/A			\$ -	N/A
44				N/A	N/A			N/A	N/A			\$ -	N/A
45				N/A	N/A			N/A	N/A			\$ -	N/A
46				N/A	N/A			N/A	N/A			\$ -	N/A
47				N/A	N/A			N/A	N/A			\$ -	N/A
48				N/A	N/A			N/A	N/A			\$ -	N/A
49	Model Monthly Totals				\$ -				\$ -			\$ -	\$ -

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Monthly recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
50	Model Annual Totals				\$ -				\$ -			\$ -	\$ -

Cost Table 6.1.3.4, ISDN Basic Rate Interface (BRI)

6.1.3.4.a, ISDN BRI Service and Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Basic ISDN BRI Service Tier 1			66	\$ -		circuit/mo	4,800	\$ -		130	\$ -	\$ -
2	Basic ISDN BRI usage Tier 1			N/A	N/A		per minute	48,000	\$ -	N/A	N/A	N/A	\$ -
3	Video Quality ISDN BRI Service Tier 1			45	\$ -		circuit/mo	3,000	\$ -		90	\$ -	\$ -
4	Video Quality ISDN BRI Usage Tier 1		N/A	N/A	N/A		per minute	30,000	\$ -	N/A	N/A	N/A	\$ -
5	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
6	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.4.b, ISDN BRI Optional Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
7	Basic ISDN BRI Service Tier 2			N/A	N/A		circuit/mo	N/A	N/A		N/A	N/A	N/A
8	Basic ISDN BRI usage Tier 2	N/A	N/A	N/A	N/A		per minute	N/A	N/A	N/A	N/A	N/A	N/A
9	Video Quality ISDN BRI Service Tier 2			N/A	N/A		circuit/mo	N/A	N/A		N/A	N/A	N/A
10	Video Quality ISDN BRI Usage Tier 2		N/A	N/A	N/A		per minute	N/A	N/A	N/A	N/A	N/A	N/A
11	Expedite Option			N/A	N/A	N/A	occurrence	N/A	N/A	N/A	N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
18	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Cost Table 6.1.3.7.1, Frame Relay Features

6.1.3.7.1.a, Frame Relay Features (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Frame Relay DS0 Class of Service Port Termination			63	\$ -		port term	4,412	\$ -		126	\$ -	\$ -
2	Frame Relay DS1 Class of Service Port Termination			84	\$ -		port term	5,600	\$ -		168	\$ -	\$ -
3	Frame Relay DS3 Class of Service Port Termination			7	\$ -		port term	84	\$ -		1	\$ -	\$ -
4	Frame Relay Data Link Connection (each additional)		N/A	N/A	N/A		each	28,000	\$ -		840	\$ -	\$ -
5	Fixed Inter-LATA Frame Relay Committed Information Rate (CIR, 4kbps unit)		N/A	N/A	N/A		each 4kbps pkg	600,000	\$ -		300	\$ -	\$ -
6	Fixed Interstate Frame Relay Committed Information Rate (CIR, 4kbps unit)		N/A	N/A	N/A		each 4kbps pkg	600,000	\$ -		300	\$ -	\$ -
7	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
8	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.1.3.7.1.b, Frame Relay Features (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
9	Usage CIR	N/A	N/A	N/A	N/A		Per 4 Kbps unit	N/A	N/A	N/A	N/A	N/A	N/A
10	Zero CIR	N/A	N/A	N/A	N/A		Per PVC	N/A	N/A	N/A	N/A	N/A	N/A
11	Expedite Option			N/A	N/A		Occurance	N/A	N/A		N/A	N/A	N/A
12				N/A	N/A			N/A	N/A		N/A	N/A	N/A
13				N/A	N/A			N/A	N/A		N/A	N/A	N/A
14				N/A	N/A			N/A	N/A		N/A	N/A	N/A
15				N/A	N/A			N/A	N/A		N/A	N/A	N/A
16				N/A	N/A			N/A	N/A		N/A	N/A	N/A
17				N/A	N/A			N/A	N/A		N/A	N/A	N/A
18				N/A	N/A			N/A	N/A		N/A	N/A	N/A
19	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
20	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Section 7-B

Cost Table 6.2.11, Operator Services

6.2.11.a, Operator Services (M-O)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item, per call	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
1	Operator assisted calls			250	\$ -	N/A	per minute	N/A	N/A	N/A	N/A	N/A	\$ -
2	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
3	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

6.2.11.b, Operator Services (D)

A	B	C	D	E	F	G	H	I	J	K	L	M	N
Line item #	Feature Name	Bidder identifier	One time cost per item	Model one time monthly qty	Model one time monthly costs	Recurring cost/item per unit	Unit of measure	Model recurring mo. Qty	Model recurring monthly costs	Cost per change per item	Model no. of changes per mo.	Model costs of changes per mo.	Model total extended costs
4	Foreign Language Operators			N/A	N/A		per minute	N/A	N/A	N/A	N/A	N/A	N/A
5				N/A	N/A			N/A	N/A		N/A	N/A	N/A
6				N/A	N/A			N/A	N/A		N/A	N/A	N/A
7	Model Monthly Totals:				\$ -				\$ -			\$ -	\$ -
8	Model Annual Totals:				\$ -				\$ -			\$ -	\$ -

Section 9

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Table 9.5.3-D, Scored Technical Evaluation Points for Module 3 –Internet Protocol Services

Note that the figures in those rows that are in **bold type** are a sum of the figures contained in that row's subsections.

RFP Section Number	Module 3 Internet Protocol Services	Assigned Weight	Maximum Available Points	Score Earned 0 - 3	Points Earned
4.5.5.1	State and Contractor Business Relationships	54	162		
4.5.5.1.1	Communication, Cooperation, and Collaboration	18	54		
4.5.5.1.2	Business Practices and Contract Terms and Conditions	18	54		
4.5.5.1.4	Impact on Other Module's Services	18	54		
4.5.6	Transition/Migration/Transfer Objectives	25	75		
4.5.6.2	Migration	11	33		
4.5.6.3	Transfer Between Modules	14	42		
4.5.7	Contractor Business Plan	49	147		
4.5.7.1	Staffing and Resource Requirements	25	75		
4.5.7.2	Business Activity Requirements	24	72		
4.5.9	Dedicated Contract Program Manager Responsibilities	94	262		
4.5.9.1	Administrative Functions	31	93		
4.5.9.2	Reporting Functions	31	93		
4.5.9.3	Relationship Management Functions	32	96		
5.3	Bidder Responsibility (see Section 9.5.3.2, below)	33	99		
5.23	Customer References (see Section 9.5.3.1, below)	20	60		
6.3.2	Hosted Standalone IP Telephony Services	125	375		
6.3.2.1	Hosted Standalone IP Telephony Business Line Services	25	75		
6.3.2.2	Hosted Standalone IP Telephony Business Line Services CPE	25	75		
6.3.2.3	Hosted Standalone IP Telephony Features	25	75		
6.3.2.4	Hosted Standalone IP Telephony Voice Mail Services	25	75		
6.3.2.5	Hosted Standalone IP Telephony Audio Conferencing	25	75		
6.3.2.6	Statewide Hosted Standalone IP Telephony Services in Specific Geographic Locations listed in Table 9.5.3 – D1	See Table 9.5.3 - D1	406.8		
6.3.3	IP Transport for Converged Services	140	420		
	Network Design Submittals	45	135		
6.3.3.2	Traffic Engineering and QoS	22	66		
6.3.3.3	Multiprotocol Support	22	66		
6.3.3.4	QoS Interoperability	15	45		